

# Interested in alcohol and other drug treatment?

1. Go to a **Crisis Response Center (CRC)** or Assessment Center to get a level of care assessment
  - The staff at the assessment center will do a full “work up” including a urine drug screen, mental health assessment, and nursing assessment. This information is used to determine what level of care is appropriate based on your unique needs and presentation at the time of assessment.
  - Assessment centers include:
    - i. **Any Crisis Response Center (CRC) in Philadelphia**  
You can also visit a CRC if you are experiencing a mental health emergency and are seeking assistance. These sites are open 24 hours/7 days a week and are listed below.
    - ii. **Kensington Hospital**  
136 Diamond Street  
215-426-8100
    - iii. **Addictions Assessment Center at Penn Presbyterian**  
3910 Powelton Ave, #510  
215- 662-8747
2. Once the assessment is complete, the assessment center will contact your insurance company and present their recommendation based on the information gathered during the assessment. The insurance provider will review the request.
3. Once the insurance provider has made a decision, (denying, approving, or making a different recommendation) the assessment center staff will share the decision with you.

## Things to know before getting an assessment:

- Bring your photo ID with you to the assessment center. If you do not have an ID check out the ID Philly program at: <http://www.philadelphiaofficeofhomelesservices.org/services/id-philly-program/>
- If you are interested in connecting with Medicated Assisted Treatment (Methadone, Suboxone, Vivitrol) you will need to have a current/valid Pennsylvania photo ID.
- You can contact a Medicated Assisted Treatment program directly and schedule an intake for outpatient treatment without presenting at a CRC.
- If you have been experiencing prolonged, chronic street homelessness, be sure to tell this to the staff at the assessment center.
- If the assessment center is crowded, this may result in a longer than usual assessment time. Be prepared to be patient and wait.
- If you leave the assessment center before the evaluation was finished, a new evaluation will need to be completed when you return. Stick with the process if you can!

## **CRISIS RESPONSE CENTERS**

### **Friends Hospital Crisis Response Center (Northeast)**

4641 Roosevelt Boulevard

Philadelphia, PA **19124**

215-831-2600

### **Hall-Mercer Crisis Response Center (Center City/South Philadelphia)**

245 S 8th Street

Philadelphia, PA 19107

215-829-5433

### **Temple University/Episcopal Crisis Response Center (North Philadelphia)**

100 East Lehigh Avenue

Philadelphia, PA 19125

215-707-2577

### **Mercy Hospital Crisis Response Center (West Philadelphia)**

5401 Cedar Avenue

Philadelphia, PA 19143

215-748-9525