

Getting into Substance Use Disorder Treatment:

1

- Go to your nearest Crisis Center (see list below)
- These are open 24 hours a day, 7 days per week. Their staff will do a full assessment, including a urine drug screen, mental health assessment and nursing assessment. They will use this information to determine what level of care is most appropriate for your needs.

2

- The Crisis Center staff will then contact your insurance provider with their recommendation based on your current presentation. The insurance provider will review the request.

3

- Once the insurance provider has made a decision (approve, deny or recommend a different level of care) the Crisis Center staff will inform you of this decision.

4

- If traditional withdrawal management (detox), inpatient or residential treatment is approved, the Crisis Center staff will be searching for a bed for you in an approved treatment program. This process can take time and there is no guarantee there will be a bed available.

5

- If approved for IOP, or ambulatory withdrawal management (outpatient detox), you will be given contact info for a treatment provider to schedule an intake appointment.

Philadelphia Crisis Centers

- Einstein Medical Center**
1 Penn Blvd
Germantown Comm. Center
215-951-8300
- Mercy Hospital**
501 S 54th St
215-748-9525
- Pennsylvania Hospital**
(Hall Mercer)
8th and Locust St
215-829-5433
- Temple/Episcopal Hospital**
100 E. Lehigh Ave
215-707-2577
- Friends Hospital**
4641 Roosevelt Blvd
215-831-2600

Things to know before getting an assessment:

- Bring your photo ID with you to the assessment center and know your Social Security Number
 - If you need an ID, you can reach out to:
 - BenePhilly, 209 S 8th St. (844)848-4376
 - Project HOME, 1515 Fairmount, weekdays 11am-4pm (215)232-7272
 - Philly Restart, Mondays 4-5pm 19th and Ben Franklin Pkwy
- If you are interested in a Medication Assisted Treatment program (Methadone, Suboxone, Vivitrol), you can contact the program directly and schedule an intake for outpatient treatment without presenting at a CRC-this will also require valid identification (see flip side for list of valid ID)
- If you leave the assessment center before the evaluation is finished, a new evaluation will need to be started over when you return. Stick with the process if you can!

"The first step towards getting somewhere is to decide that you are not going to stay where you are"

24/7 Emergency Hotlines

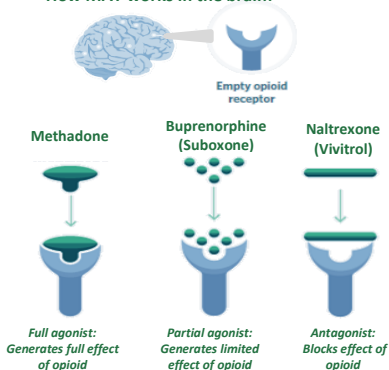
National Suicide Prevention Lifeline	800-273-8255
Red Nacional de Prevencion Suicidio	888-628-9454
Suicide and Crisis Intervention Hotline	215-686-4420
Domestic Violence	866-723-3014
Congreso de Latinos Unidos (Español)	215-763-8870
Veterans Crisis Line	800-273-8255
Problem Gamblers Helpline	800-848-1880
Crisis Text Line	Text HOME to 741741
Trans Lifeline (11am-5am)	1-877-565-8860

Other Resources

CBH Member Services	888-545-2600
Addiction services for Medicaid Recipients	
BHSI (Behavioral Health Special Initiative)	215-546-1200
Addiction services for the uninsured and under-insured	
Outreach Coordination Center (24/7)	215-232-1984
Food Helpline	800-319-3663

Medication Assisted Treatment (MAT)

How MAT works in the brain:



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Factors that determine eligibility for MAT:

- Length of time using opioids
- Date/time of last use
- Amount of opioids used
- Type of opioids
- Other substance(s) used
- Chronic Health conditions
- Prescription medications
- Adherence to MAT regimen

Valid ID for a MAT Program

- Pennsylvania photo ID
- School or Military photo ID

To find MAT services near you, contact CBH Member Services or BHSI, numbers listed above or contact NHS Parkside Recovery MAT assessment hotline at 1-866-847-0007 (8am-5pm) Transportation provided

Additional Services:

BHSI Walk In-For uninsured/underinsured Philadelphia residents looking to link with Case Management Services-walk in to BHSI at 123 S Broad Street 23rd Floor Monday, Tuesday, Thursday 9:30am-3:30pm

Recovery Overdose Survivor Engagement (ROSE) - Warm Handoff Project at Temple/Episcopal Hospital and CRC -Overdose survivors can request to be referred into the program to be linked with a Certified Recovery Specialist for support and recovery planning

Coordinated Response to Addiction by Facilitating Treatment (CRAFT) Project- Link individuals to behavioral health care; provides education on substance use disorder, screen for CBH or BHSI access to care, link to service providers and coordinate transportation. Tuesday, Wednesday and Thursday 10am-2pm at Prevention Point Philadelphia 2913 Kensington Avenue.

Prevention Point Philadelphia Syringe Exchange Program- Receive safer injection kits Monday or Tuesday 12-4:30pm, or exchange syringes on Fridays 12pm-3pm at 2913 Kensington Avenue