The City of Philadelphia announced the launch of a pilot encampment action plan for the Kensington area as part of the City’s latest efforts in combating the opioid crisis in Philadelphia. The City and partners researched best practices from around the country in addressing addiction related homelessness.

What will this look like?

This pilot intensively engages individuals living under the Kensington and Tulip Street bridges. Ongoing outreach, engagement, coordinated services, and supports are being provided to individuals living in the encampments every day for 30 days (April 30th—May 30th).

Where will people go?

People have options to access residential and treatment services—options can include:

- Prevention Point Respite
- One Day At A Time (ODAAT) Respite
- Prevention Point Navigation Center
- Northeast Treatment Center (NET) Assessment Center
- Substance abuse treatment services
- Medical treatment options
- Mental health treatment services
- Case management
- Safe Havens
- Identification assistance
- Crisis Response Center

What services are available?

In addition to the on-site outreach efforts at the Kensington and Tulip Street bridges, the following places — always available through DBHIDS and the Office of Homeless Services — are able to help people living in the encampments to get back on a path to wellness.

- Those who are currently enrolled in Medicaid can call: Community Behavioral Health’s (CBH) 24/7 Member Services at 888-545-2600
- Those who are uninsured and wishing to access services can call the Department of Behavioral Health and Intellectual disAbility Services’ (DBHIDS) Behavioral Health Special Initiatives Unit (BHSI) at 215-546-1200, Monday-Friday, 8:30 a.m. - 5:00 p.m.
- Engagement and connection to homeless services will occur through Homeless Outreach and can be contacted 24/7 at 215-232-1984
- Individuals wanting to immediately be assessed and access substance abuse treatment services can walk-in 24/7 at Northeast Treatment Center, 499 N. 5th Street (5th and Spring Garden)

For more information or support, please contact Centralized Homeless Intake Services
802 N Broad St, Philadelphia, PA 19123 (Monday – Friday, 7:00 a.m. – 5:00 p.m.), 215-685-3700
2601 N Broad St, Philadelphia, PA 19132 (after 5:00 p.m. on Weekdays or on Weekends), 215-225-9230