



# Who to Call

When you see someone who needs help.

## 911:

- Someone using illegal drugs
- A drug deal happening
- Someone urinating or defecating in public
- Someone in immediate danger to themselves or others
- If you feel threatened by someone who asks you for money

## SEPTA Transit Police 215-580-8111 or use their Transit Watch app to report:

- Criminal activity
- Urinating or defecating
- Smoking or drinking
- Fighting among people

## Homeless Outreach Hotline 215-232-1984 (available 24/7) to report:

- A homeless person in need of care

## Drug Treatment

- Community Behavioral Health (CBH) Member Services 888-545-2600 (available 24/7)
- Behavioral Health Special Initiative (BHSI) 215-546-1200

## Mental Health Crisis Line 215-685-6440 (available 24/7)

## Office of Homeless Services 215-686-7175 or Philly 311 for:

- Information on emergency shelter or other housing assistance

## Homeless Services Comment Line 215-686-4700 (open 24/7) if:

- You are a participant in a Homeless Services housing program and want to ask questions or make a complaint.

## Food Resources:

- Philabundance Food Helpline 800-319-3663 or [www.philabundance/find-food](http://www.philabundance/find-food)
- Free Meals [www.philadelphiaofficeofhomelesservices.org](http://www.philadelphiaofficeofhomelesservices.org)