

HUD System Performance Measures Philadelphia in Federal FY2016 and Federal FY2017

The [McKinney-Vento Homeless Assistance Act](#), as amended by the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009, focuses on viewing the local homeless response as a coordinated system of homeless assistance options as opposed to homeless assistance programs and funding sources that operate independently in a community.

For this reason, the Act requires HUD to include system performance measures as selection criteria in its national competition for awarding CoC Program funds, specifically:

- the length of time individuals and families remain homeless;
- the extent to which individuals and families who leave homelessness experience additional spells of homelessness;
- the thoroughness of grantees in the geographic area in reaching homeless individuals and families;
- overall reduction in the number of homeless individuals and families;
- jobs and income growth for homeless individuals and families;
- success at reducing the number of individuals and families who become homeless.

Each Continuum of Care must submit its System Performance Measures data to HUD annually. In late May, Philadelphia CoC submitted our Federal Fiscal Year 2017 numbers and updated Federal Fiscal Year 2016 numbers, which are below. Except where otherwise specified, the measures include all programs that input data into our Homeless Management Information System, irrespective of program funding.

Measure 1: Length of Time Persons Remain Homeless (10/1 – 9/30)

Metric 1.1: Change in the average and median length of time persons are homeless in Emergency Shelter (ES) and Safe Haven (SH) projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and Transitional Housing (TH) projects.

	Universe (Persons)			Average Length of Time Homeless (bed nights)			Median Length of Time Homeless (bed nights)		
	FFY 2016	FFY 2017	Difference	FFY 2016	FFY 2017	Difference	FFY 2016	FFY 2017	Difference
1.1 Persons in ES and SH	7,845	7,867	+22	150	155	+5	75	97	+22
1.2 Persons in ES, SH, and TH	9,861	9,502	-359	216	217	+1	120	142	+22

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness (10/1/2016 – 9/30/2017)

	Total # exited to permanent housing destination in previous 2 years	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Returns in 2 Years	
		#	%	#	%	#	%	#	%
Exit was from Street Outreach	3	0	0%	0	0%	0	0%	0	0%
Exit was from ES	670	48	7%	21	3%	17	3%	86	13%
Exit was from TH	894	33	4%	24	3%	12	1%	69	8%
Exit was from SH	28	0	0%	1	4%	2	7%	3	11%
Exit was from Permanent Housing (Rapid or Permanent Supportive)	1,356	21	2%	11	1%	30	2%	62	5%
TOTAL	2,951	102	3%	57	2%	61	2%	220	7%

Measure 3: Number of Homeless Persons (10/1 – 9/30)

Metric 3.1 – Change in PIT Counts

	2016 PIT Count	2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	6,112	5,693	-419
Emergency Shelter Total	3,656	3,275	-381
Safe Haven Total	77	84	+7
Transitional Housing Total	1,674	1,378	-296
Total Sheltered Count	5,407	4,737	-670
Unsheltered Count	705	956	+251

Metric 3.2 – Change in Annual Counts (10/1 – 9/30)

	FFY 2016	FFY 2017	Difference
Universe: Unduplicated Total sheltered persons	10,228	9,649	-579
Emergency Shelter Total	8,114	7,913	-201
Safe Haven Total	182	214	+32
Transitional Housing Total	2,453	2,090	-363

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects (10/1 – 9/30)

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	FFY 2016	FFY 2017	Difference
Universe: Number of adult system stayers	1,934	2,043	+109
Number of adults stayers with increased earned income	159	193	+34
Percentage of adult stayers who increased earned income	8%	9%	+1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	FFY 2016	FFY 2017	Difference
Universe: Number of adult system stayers	1,934	2,043	+109
Number of adults stayers with increased non-employment cash income	586	742	+156
Percentage of adult stayers who increased non-employment cash income	30%	36%	+6%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	FFY 2016	FFY 2017	Difference
Universe: Number of adult system stayers	1,934	2,043	+109
Number of adults stayers with increased total income	680	878	+198
Percentage of adult stayers who increased total income	35%	43%	+8%

Metric 4.4 – Change in earned income for adult system leavers during the reporting period

	FFY 2016	FFY 2017	Difference
Universe: Number of adults who exited the system (system leavers)	529	470	-59
Number of adults leavers with increased earned income	101	101	0
Percentage of adult leavers who increased earned income	19%	21%	+2%

Metric 4.5 – Change in non-employment cash income for adult system leavers during the reporting period

	FFY 2016	FFY 2017	Difference
Universe: Number of adults who exited the system (system leavers)	529	470	-59
Number of adults leavers with increased non-employment cash income	163	150	-13
Percentage of adult leavers who increased non-employment cash income	31%	32%	+1%

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Metric 4.6 – Change in total income for adult system leavers

	FFY 2016	FFY 2017	Difference
Universe: Number of adults who exited the system (system leavers)	529	470	-59
Number of adults leavers with increased total income	241	231	-10
Percentage of adult leavers who increased total income	46%	49%	+3%

Measure 5: Number of persons who become homeless for the 1st time (10/1 – 9/30)

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	FFY 2016	FFY 2017	Difference
Universe: Person with entries into ES, SH or TH during FFY16	7,558	6,858	-700
Number of persons above who were in ES, SH, TH, or any PH within 24 months prior to their entry during FFY	1,820	1,611	-209
Number of persons above who were not in ES, SH, TH, or any PH within 24 months prior to their entry during FFY (i.e. number of persons experiencing homelessness for the first time)	5,738	5,247	-491

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	FFY 2016	FFY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during FFY16	8,472	8,339	-133
Number of persons above who were in ES, SH, TH, or any PH within 24 months prior to their entry during FFY	2,257	2,591	+334
Number of persons above who were not in ES, SH, TH, or any PH within 24 months prior to their entry during FFY (i.e. number of persons experiencing homelessness for the first time)	6,215	5,748	-467

Measure 6: Homeless Prevention and Housing Placement of Persons At-Risk of Homelessness (not yet implemented)

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Measure 7: Successful Placement in or Retention of Permanent Housing (10/1 – 9/30)

Metric 7a.1 – Change in exits to permanent housing destinations

	FFY 2016	FFY 2017	Difference
Universe: Persons who exited Street Outreach	280	220	-60
Number of persons above who exited to temporary & some institutional destinations	1	26	+25
Number of persons above who exited to permanent housing destinations	4	12	+8
% successful exits	2%	17%	+15%

Metric 7b.1 – Change in exits to permanent housing destinations

	FFY 2016	FFY 2017	Difference
Universe: Persons who exited ES, SH, TH, and PH-RRH	6,781	5,815	-966
Number of persons above who exited to permanent housing destinations	1,563	1,981	+418
% successful exits	23%	34%	+11%

Metric 7b.2 – Change in exits to or retention of permanent housing

	FFY 2016	FFY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	3,992	4,123	+131
Number of persons above who remained in applicable PH projects or exited to permanent housing destinations	3,874	3,981	+107
% successful exits/retentions	97%	97%	0