# **FY 18 Data Snapshot**

**City of Philadelphia** 

**Office of Homeless Services** 

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### Summary

By assembling system-wide data on homelessness in Philadelphia, OHS aims to influence the homeless services culture to be one in which providers use data continuously, collaboratively, and effectively to improve services, practice and learning. Plus, inform and encourage advocacy and fundraising efforts for agencies servicing the homeless population. This report provides insight to the progress the community is doing to make homelessness brief, rare and nonrecurring; and to pinpoint areas that need improvement.

This report is an accumulation of data reported by the City of Philadelphia's Office of Homeless Services (OHS). The information presented in this document focuses on the persons served in Emergency Shelter (ES), Transitional Housing (TH), Rapid Re-Housing (RRH) and Permanent Supportive Housing (PH) projects during the City's Fiscal Year (July 1, 2017 to June 30, 2018). All of the information presented in this document was pulled from reports submitted by OHS to the U.S. Department of Housing and Urban Development (HUD) or directly from OHS's Homeless Management Information System (HMIS).

### Key Terms

- Adult: Persons age 18 and older.
- **After Hours**: An emergency shelter project that provides beds on a night-by-night basis to persons entering emergency shelter after 5:00 pm on weekdays, on weekends or holidays. After Hours beds are also referred to as Overflow beds.
- **Child**: Persons age 17 and younger.
- **Chronically Homeless**: A person experiencing homelessness (in a place not meant for human habitation, safe haven, or an emergency shelter) continuously for at least 1year, or on at least four separate occasions in last 3 years where the combined length of time is those occasions is at least 12 months; and the person has a disability.
  - Disability: an individual with one or more of the following conditions
    - A physical, mental, or emotional impairment, including impairment caused by alcohol or drug abuse, post-traumatic stress disorder or brain injury. The condition must be:
      - Expected to be long-continuing or of indefinite duration
      - o Impedes the individual's ability to live independently; and
      - o Could be improved with suitable housing conditions.
- **Emergency Shelter**: Any facility with the primary purpose of providing temporary shelter for persons experiencing homelessness.
- **Household**: One or more individuals who live together.
- **Housing Inventory Count**: also known as the HIC, this chart is a complete inventory of all Emergency, Transitional, Safe Haven, Permanent Supportive, and Rapid Re-housing projects within the Philadelphia Continuum of Care.
- **Parenting Youth**: Youth between the ages of 18 and 24 who identifies as the parent or guardian of one or more children who are present or sleeping in the same place as that youth parent.
- **Permanent Supportive Housing**: Long-term housing project that provides supportive services to assist homeless persons with a disability to live independently.
- **Point-in-Time Count**: Also known as the PIT, this is an annual count of all persons experiencing homelessness, sheltered or unsheltered, on a given night in January.
- **Rapid Re-Housing**: A project that provides rental assistance and supportive services on a time-limited basis to homeless families and individuals.
- **Transitional Housing**: Used to facilitate the movement of homeless families and individuals into permanent housing, this project type provides supportive services and housing for up to 24 months.
- **Unaccompanied Youth**: Persons under the age of 25 who are not accompanied by a parent or guardian.
- **Winter Initiative**: An emergency shelter project that provides supplemental beds on a planned basis during the winter. Winter Initiative beds are also referred to as Seasonal or Code Blue beds.
- Youth: Unaccompanied youth are persons under age 25 who are not accompanied by a parent or guardian and are not a parent presenting with or sleeping in the same place as his/her child or children. Unaccompanied youth are single youth, youth couples, and groups of youth presenting together as a household.

### Making Homelessness Rare, Brief & Non-Recurring

The City of Philadelphia uses the System Performance Measures developed by the U.S. Department of Housing and Urban Development (HUD) to define and track the community's progress towards making homelessness rare, brief and non-recurring. In addition to helping communities better understand their homeless systems; these measures are also used by HUD to evaluate communities for the CoC program competition funding.

Communities are required to submit their System Performance Measures to HUD for the Federal Fiscal Year (October  $1^{st}$  to September  $30^{th}$ ); but the measures listed below are based on the City Fiscal Year (July  $1^{st}$  to June  $30^{th}$ ).

### Rare

To measure the City of Philadelphia's progress on making homelessness rare, the Office of Homeless Services uses the total number of persons experiencing homelessness for the first time. This involves collecting all of the participant entries into emergency shelter, safe haven, transitional housing and permanent housing projects during the reporting period (07/01/2017 to 06/30/2018), in addition to all of the entries for those project types that occurred two years prior (07/01/2015 to 06/30/2017). Any participant with a project entry during the reporting period, who does <u>not</u> have an entry reported in the previous two years, is reported as a person experiencing homelessness for the first time.

Objective: To decrease the number of total persons entering an emergency shelter, safe haven, transitional housing or permanent housing who are entering for the first time.

7,524 participants entered an emergency shelter, safe haven, transitional housing or permanent housing project between July 1, 2017 and June 30, 2018, had not previously entered a shelter or housing project within the previous two years.

**Table A.** Persons without Prior Project Entries in the Previous 24 Months

|   | FY2018 |
|---|--------|
| Total persons who entered an emergency shelter, safe haven, transitional housing or permanent housing project   | 10,303 |
| Of those persons who entered projects, the total persons who were entering a project for the first time (did not have another entry within 2 years prior) | 7,524  |
| Percent of total persons who were entering a project for the first time   | 73%    |

#### Brief

To measure the City of Philadelphia's progress on making homelessness brief, the Office of Homeless Services examines the average length of time persons experience homelessness. This measure is determined by reviewing the total number of days participants spent in projects cumulatively that provide temporary or transitional housing assistance. This includes emergency shelter, safe haven and transitional housing projects only.

Objective: To decrease the length of time persons experience homelessness in emergency shelter, safe haven and transitional housing.

In Philadelphia, between July 1, 2017 and June 30, 2018, the average length of time a person experienced homelessness while in an emergency shelter, safe haven or transitional housing project was 233 days.

Table B. Average Length of Time Experiencing Homelessness, FY18

|   | FY2018   |
|---|----------|
| All persons in Emergency Shelter (ES) and Safe Haven (SH) | 176 days |
| All persons in ES, SH and Transitional Housing            | 233 days |

### Non-Recurring

To measure the City of Philadelphia's progress on making homelessness non-recurring, the Office of Homeless Services tracks:

- Returns to Homelessness
- Exits to Permanent Housing
- Employment and Income Growth

#### Returns to Homelessness

Returns to homelessness are calculated by first identifying all participants who exited to permanent housing destinations two years prior (07/01/15 to 06/30/16). Then, identifying which of these participants re-entered a housing project within the next two years.

Objective: To decrease the total number of persons returning to homelessness within 2 years of exiting to a permanent housing destination.

Of the 2,278 persons who exited to permanent housing destinations from July 1, 2015 to June 30, 2016, only 8% (185 persons) returned to homelessness.

Table C. Exits to Permanent Housing who Return to Homelessness FY2018

|  | Emergency<br>Shelter | Safe<br>Haven | Transitional<br>Housing | Permanent<br>Housing | Total |
|--|----------------------|---------------|-------------------------|----------------------|-------|
| Persons who exited to Permanent<br>Housing during FY16                     | 769                  | 35            | 867                     | 607                  | 2,278 |
| Of those persons, the total who returned to homelessness as of FY18        | 103                  | 3             | 50                      | 29                   | 185   |
| Percent of FY16 Exits to Permanent<br>Housing who returned to homelessness | 13.4%                | 8.6%          | 5.8%                    | 4.8%                 | 8.1%  |

### Exits to Permanent Housing

One of the key indicators of success for housing projects is the percent of exits to a permanent housing destination. Examples of permanent housing destinations includes: 1) Moving in to a rental unit (with or without a subsidy), 2) Moving in with friends or family, 3) Entering a permanent supportive housing project, 4) Moving into a housing unit owned by the participant. Participants who exit to foster care or a group home, a hospital or other residential non-psychiatric medical facility, a long-term care facility or nursing home are excluded from the calculation, as are those that passed away while they were enrolled in the project.

Objective: Increase the total number of exits to permanent housing destinations.

Of the exits from Emergency Shelter, Safe Haven, Transitional Housing, or Rapid Rehousing projects in FY18, 29% were to a permanent housing destination.

**Table D.** Exits to permanent housing

|   | 2018  |
|---|-------|
| Persons in ES, SH, TH, and RRH who exited             | 6,818 |
| Of those, who exited to permanent housing destination | 2,008 |
| Successful Exits                                      | 29%   |

## Employment and Income Growth (excludes Emergency Shelter)

Employment and income growth of participants in transitional, safe haven, rapid rehousing, and permanent supportive housing projects is measured by comparing the amount and type of income received at project entry versus the amount and type of income received at project exit.

Objective: Increase the total number of adults with earned income.

45% of all adults who exited a transitional, safe haven, rapid rehousing, or permanent supportive housing project increased their total income from their project entry.

City of Philadelphia – Office of Homeless Services Reporting Period: City Fiscal Year (July 1, 2017 to June 30, 2018)

**Table E.** Change in earned income for adults who exited (leavers)

|   | 2018      |
|---|-----------|
| Number of adults who exited (leavers)                   | 1,053     |
| Adult leavers with increased earned income              | 286 (27%) |
| Adult leavers with increased non-employment cash income | 246 (23%) |
| Total adult leavers with an increase in total income    | 476 (45%) |

## **Housing Inventory Count (HIC)**

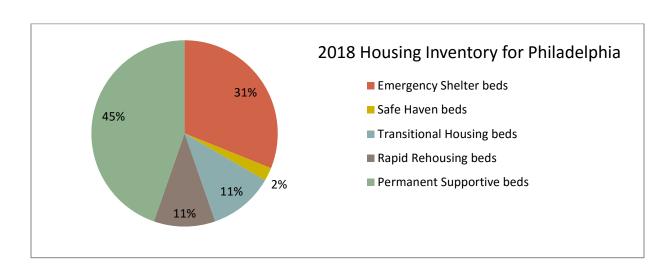
The HIC (Housing Inventory Count) is a complete inventory of the emergency shelter, transitional housing and permanent housing beds available in Philadelphia during the January Point-in-Time Count. It identifies the community's capacity to serve persons experiencing homeless, and it can be used to detect the need for the additional projects for populations that are under-served.

Table F. Total Year-Beds beds by Household Type reported in 2018 HIC

| Households without Children = 5,344 beds  | Households with at least one adult and child = 5,645 beds (1,760 units)  |  |  |  |
|---|--|--|--|--|
| Emergency Housing: 1,885 beds Safe Haven: 255 beds Transitional Housing: 394 beds Rapid Rehousing: 240 beds Permanent Housing: 2,570 beds | Emergency Housing: 1,503 beds (478 units) Transitional Housing: 850 beds (300 units) Rapid Rehousing: 936 beds (284 units) Permanent Housing: 2,356 beds (698 units) |  |  |  |
| For Households with Children Only, there were 41 emergency shelter beds reported.   |  |  |  |  |

<sup>\*</sup>The rapid rehousing beds reported above represents the total number of beds that were occupied on the night of the Point-in-Time Count.

<sup>\*</sup>All categories exclude "under-development" beds



### Point-in-Time Count

The Point-in-Time (PIT) Count is an annual count of sheltered and unsheltered homeless persons on a single night in January. It provides the homeless assistance community with data needed to understand the number and characteristics of persons who are experiencing homelessness.

- Unsheltered population includes persons sleeping on the streets or a place not intended for human habitation and staying in overnight cases on the night of the Pointin-Time Count.
- ► *Sheltered population* includes persons experiencing homelessness that are staying in an emergency shelter, safe haven or transitional housing project.

On the night of January 24, 2018, there were 5,788 persons experiencing homelessness in the City of Philadelphia.

Table G. Total Persons Counted in the 2018 Point-in-Time Count

|                             | Sheltered     | Unsheltered | Total |
|-----------------------------|---------------|-------------|-------|
| Total Persons               | 4,705 persons | 1,083       | 5,788 |
| Total Children (Under 18)   | 1,437         | 17          | 1,454 |
| Total Youth (Ages 18 to 24) | 385           | 79          | 464   |
| Total Adults (Over 24)      | 2,883         | 987         | 3,870 |

Table H. Sheltered & Unsheltered Households reported in the 2017 and 2018 Point-in-Time Count

|                                     | 2017             | 2018             |
|-------------------------------------|------------------|------------------|
| Sheltered                           | 3,199 (77%)      | 3,237 (75%)      |
| Households without Children         | 2,352            | 2,474            |
| Households with Adults and Children | 825              | 744              |
| Children Only Households            | 22               | 19               |
| Unsheltered                         | 943 (23%)        | 1,083 (25%)      |
| Households without Children         | 938              | 1,066            |
| Households with Adults and Children | 1                | 0                |
| Children Only Households            | 4                | 17               |
| Total                               | 4,142 households | 4,320 households |

### Point-in-Time Count Trends

Since 2015, the total *unsheltered* persons experiencing homeless has increased by 62% and the *sheltered* persons has decreased by 12%. Overall, the total number of persons experiencing homelessness has decreased from 2015 to 2018 due to the decrease in the total sheltered population.

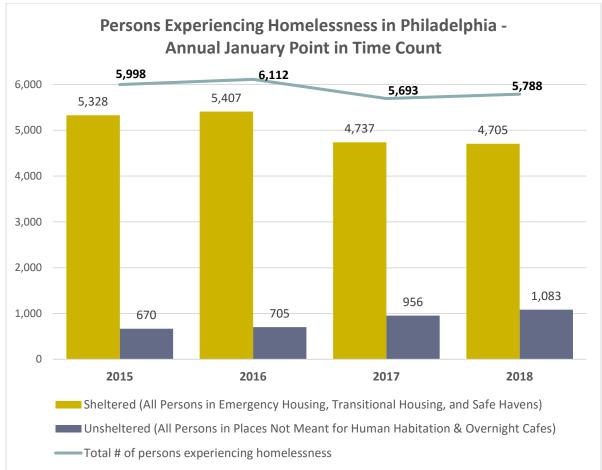
Since 2016, the total number of persons experiencing homelessness on any given night has decreased by 5% in Philadelphia.

**Table I.** Point-in-Time Count 2015-2018 Trends

Percent change from previous year in parentheses.

|      | - <del>J</del> |                |               |
|------|----------------|----------------|---------------|
|      | Unsheltered    | Sheltered      | TOTAL         |
| 2018 | 1,083 (13.3%)  | 4,705 (-0.7%)  | 5,788 (1.7%)  |
| 2017 | 956 (35.6%)    | 4,737 (-12.4%) | 5,693 (-6.9%) |
| 2016 | 705 (5.2%)     | 5,407 (1.5%)   | 6,112 (1.9%)  |
| 2015 | 670 persons    | 5,328          | 5,998         |

Figure 1. Point-in-Time Count 2015 to 2018



### **Point-in-Time Count Subpopulations**

During the Point-in-Time Count, general population subgroups that may be more vulnerable, as identified by HUD, are counted and reported. This includes persons who are Chronically Homeless (the definition of Chronically Homeless is listed in the Key Terms section on page 2), Unaccompanied Youth, and Veterans, in addition to the rest of the subpopulation groups listed in the tables below.

On January 24, 2018, there were 474 chronically homeless persons living on the streets, in cars, abandoned buildings, transit stations, and other places not meant for human habitation.

Table J. Chronically Homeless reported in the 2018 Point-in-Time Count

|                                  | Emergency<br>Shelter | ТН | Safe<br>Haven | Unsheltered | Total | % Change<br>from 2017<br>PIT |
|----------------------------------|----------------------|----|---------------|-------------|-------|------------------------------|
| Chronically Homeless Individuals | 300                  |    | 182           | 427         | 909   | 4%                           |
| Chronically Homeless Families*   | 34                   |    |               | 0           | 34    | 62%                          |

<sup>\*</sup>Chronically Homeless Families includes the Total Persons in the Household.

Of the subpopulations listed, the greatest changes are for chronically homeless families and for parenting youth. Between the 2017 PIT Count and the 2018 Count, parenting youth decreased by 24%. In 2017, there were 242 parenting youths counted, and in 2018, there were 183. Conversely, for chronically homeless families, there were 21 counted in the 2017 Point-in-Time Count, and 34 counted in 2018, generating a 62% increase from 2017.

Table K. Subpopulations reported in the 2018 Point-in-Time Count

|                                  | Sheltered | Unsheltered | Total | % of Adult<br>Population* | % Change<br>from 2017<br>PIT |
|----------------------------------|-----------|-------------|-------|---------------------------|------------------------------|
| Unaccompanied Youth (18-24)      | 185       | 79          | 264   | 6%                        | -3%                          |
| Parenting Youth (18-24)          | 183       | 0           | 183   | 4%                        | -24%                         |
| Veterans                         | 203       | 36          | 239   | 6%                        | -2%                          |
| Severely Mentally III            | 993       | 489         | 1,482 | 34%                       |                              |
| Chronic Substance Abuse          | 946       | 522         | 1,468 | 34%                       |                              |
| Persons with HIV/AIDS            | 109       | 40          | 149   | 3%                        |                              |
| Adults fleeing Domestic Violence | 269       | 103         | 372   | 9%                        |                              |

<sup>\*</sup>Percent of the Adult population experiencing homelessness on the night of the Point-in-Time Count.

## Total Persons Served by City Fiscal Year

At the end of each Fiscal Year, the Office of Homeless Services records the total number of persons and households served by each project type by using data pulled directly from HMIS. In 2018, there were a total of 16,549 persons served in Emergency Shelter (including After Hours and Winter Initiative), Safe Haven, Transitional Housing, Rapid Rehousing and Permanent Supportive Housing projects.

A total of 10,703 persons experiencing homelessness in Philadelphia were served in an Emergency Shelter, Safe Haven or Transitional Housing project in FY18.

 Table L. Total Persons Served in Projects Participating in Philadelphia's HMIS, FY18

|      | Emergency<br>Shelter* | Safe Haven | Transitional<br>Housing | Rapid<br>Rehousing | Permanent<br>Supportive<br>Housing | Total  |
|------|-----------------------|------------|-------------------------|--------------------|------------------------------------|--------|
| FY18 | 8,884 persons         | 229        | 1,590                   | 2,240              | 3,606                              | 16,549 |

<sup>\*</sup> Emergency Shelter includes After Hours and Winter Initiative projects

### Households

In FY18, there were 7,848 persons in a household with at least one adult and one child (family), 8,495 in an adult only households, and 117 in households with only children (17 years or younger) served. There were also 89 persons served in an unknown household type, which is typically a data error created when the Head of Household is missing a date of birth.

# In FY18, a total of 1,164 families were served in an Emergency Shelter project.

Table M. Household Types Served by Project Type in FY18

|                      | Families*        | Adults Only | Child Only | Total  |
|----------------------|------------------|-------------|------------|--------|
| Emergency Shelter**  | 1,164            | 5,438       | 117        | 6,719  |
| Safe Haven           | -                | 227         | -          | 227    |
| Transitional Housing | 384              | 529         | ı          | 913    |
| Rapid Rehousing      | 571              | 408         | 1          | 979    |
| Permanent Housing    | 492              | 1,744       | -          | 2,234  |
| Total                | 2,611 households | 8,346       | 117        | 11,074 |

<sup>\*</sup>Families includes all Households with at least one Adult and one Child (less than 18 years old) present

<sup>\*\*</sup>Emergency Shelter includes Winter Initiative and After Hours projects

### Demographics

The demographics for all projects types are listed below. Emergency shelter includes After Hours and Winter Initiative projects.

Table N - Age of Population Served in FY 18 by Project Type

|               | Emergency | Safe  | Transitional | Rapid     | Permanent  | Total  |
|---------------|-----------|-------|--------------|-----------|------------|--------|
|               | Shelter   | Haven | Housing      | Rehousing | Supportive | Total  |
| Under 5       | 805       | 0     | 373          | 431       | 281        | 1,890  |
| 5 to 12       | 924       | 0     | 249          | 563       | 529        | 2,265  |
| 13 to 17      | 360       | 0     | 47           | 183       | 266        | 856    |
| 18 to 24      | 865       | 9     | 224          | 245       | 259        | 1,602  |
| 25 to 34      | 1,716     | 34    | 217          | 353       | 309        | 2,629  |
| 35 to 44      | 1,324     | 44    | 142          | 186       | 407        | 2,103  |
| 45 to 54      | 1,475     | 73    | 194          | 146       | 709        | 2,597  |
| 55 to 61      | 847       | 52    | 106          | 92        | 559        | 1,656  |
| 62 & Over     | 493       | 17    | 38           | 41        | 285        | 874    |
| Data Missing* | 75        | 0     | 0            | 0         | 2          | 77     |
| Total         | 8,884     | 229   | 1,590        | 2,240     | 3,606      | 16,549 |

Table O - Gender of Population Served in FY18 by Project Type

|   | ES    | SH  | TH    | RRH   | PSH   | Total  |
|---|-------|-----|-------|-------|-------|--------|
| Female                                  | 3,996 | 87  | 847   | 1,287 | 1,713 | 7,930  |
| Male                                    | 4,829 | 139 | 740   | 940   | 1,874 | 8,522  |
| Transgender & Gender Non-<br>Conforming | 46    | 3   | 2     | 11    | 19    | 81     |
| Data Missing*                           | 13    | 0   | 1     | 2     | 0     | 16     |
| Total                                   | 8,884 | 229 | 1,590 | 2,240 | 3,606 | 16,549 |

Table P - Race of Population Served in FY18 by Project Type

|   | ES    | SH  | TH    | RRH   | PSH   | Total  |
|---|-------|-----|-------|-------|-------|--------|
| American Indian or Alaskan Native         | 20    | 2   | 2     | 3     | 7     | 34     |
| Asian                                     | 29    | 2   | 1     | 2     | 19    | 53     |
| Black or African American                 | 7,215 | 156 | 1,362 | 2,036 | 2,877 | 13,646 |
| Multi-Racial                              | 92    | 1   | 14    | 18    | 42    | 167    |
| Native Hawaiian or Other Pacific Islander | 63    | 1   | 13    | 12    | 11    | 100    |
| White                                     | 1,250 | 64  | 185   | 164   | 633   | 2296   |
| Data Missing*                             | 215   | 3   | 13    | 5     | 17    | 253    |
| Total                                     | 8,884 | 229 | 1,590 | 2,240 | 3,606 | 16,549 |

Table Q - Ethnicity of Population Served FY 18 by Project Type

|                     |       |     | / 1   |       |       |        |
|---------------------|-------|-----|-------|-------|-------|--------|
|                     | ES    | SH  | TH    | RRH   | PSH   | Total  |
| Hispanic/Latino     | 778   | 15  | 87    | 140   | 342   | 1,362  |
| Non-Hispanic/Latino | 7,865 | 214 | 1,499 | 2,099 | 3,261 | 14,938 |
| Data Missing*       | 241   | 0   | 4     | 1     | 3     | 249    |
| Total               | 8,884 | 229 | 1,590 | 2,240 | 3,606 | 16,549 |

<sup>\*</sup>Data Missing includes the following responses: Client doesn't know, Client refused, Data not collected

### **Subpopulations**

The table below on subpopulations includes <u>adults only</u>. Persons served in FY18 that were under the age of 18 years, or missing a date of birth were excluded.

# 26% of the 11,461 adults served in FY18 reported having a chronic health condition.

Table R. Subpopulations Served by Project Type, FY18 – Adults Only

|                             | Emergency<br>Shelter* | Safe<br>Haven | Transitional<br>Housing | Rapid<br>Rehousing | Permanent<br>Supportive | Total** |  |  |
|-----------------------------|-----------------------|---------------|-------------------------|--------------------|-------------------------|---------|--|--|
| Priority Populations        |                       |               |                         |                    |                         |         |  |  |
| Unaccompanied Youth (18-24) | 832                   | 8             | 219                     | 208                | 47                      | 1,314   |  |  |
| Parenting Youth (18 to 24)  | 270                   | 0             | 181                     | 107                | 31                      | 589     |  |  |
| Adults aged 62 & Over       | 493                   | 17            | 38                      | 41                 | 285                     | 874     |  |  |
| Veterans                    | 195                   | 13            | 100                     | 43                 | 158                     | 509     |  |  |
| Chronically Homeless ***    | 453                   | 98            | 59                      | 100                | 1,171                   | 1,881   |  |  |
|                             |                       | Conditio      | ns                      |                    |                         |         |  |  |
| Mental Health               | 2,115                 | 86            | 368                     | 259                | 1,865                   | 4,693   |  |  |
| Alcohol Abuse               | 772                   | 30            | 237                     | 45                 | 765                     | 1,849   |  |  |
| Drug Abuse                  | 1,369                 | 34            | 327                     | 89                 | 1,039                   | 2,858   |  |  |
| HIV/AIDS                    | 174                   | 2             | 16                      | 17                 | 350                     | 559     |  |  |
| Domestic Violence           | 614                   | 14            | 188                     | 110                | 284                     | 1,210   |  |  |
| Physical Disability         | 675                   | 6             | 114                     | 90                 | 221                     | 1,106   |  |  |
| Developmental Disability    | 204                   | 4             | 18                      | 18                 | 56                      | 300     |  |  |
| Chronic Health Condition    | 1,735                 | 40            | 142                     | 172                | 835                     | 2,924   |  |  |

<sup>\*</sup>Emergency Shelter includes Winter Initiative and After Hours projects.

<sup>\*\*</sup>Persons may be counted more than once (e.g. a Veteran with a chronic health condition would be reported in each category).

<sup>\*\*\*</sup>Chronically Homeless at Project Entry