

# ACCESSING TREATMENT

## CALL CBH MEMBER SERVICES

Call **1-888-545-2600** 24/7 365 days/year to gain assistance with accessing publicly funded Substance Use Disorder (SUD) treatment and services.

Community Behavioral Health (CBH) manages behavioral health services for Philadelphia residents enrolled in Medicaid and can also assist you if you are uninsured or not sure of your insurance coverage.

Other common Philadelphia insurers:

**Medicare:** 1-800-MEDICARE (1-800-633-4227)

**Magellan Healthcare:** 1-800-688-1911

**Behavioral Health Special Initiative (BHSI):** 215-546-1200

## WHAT TO EXPECT

### Treatment Begins with an Assessment:

Addiction professionals use criteria to help determine the setting and intensity that will help you achieve the best outcomes. The Pennsylvania Client Placement Criteria (PCPC) and American Society of Addiction Medicine (ASAM) Criteria are the criteria most frequently used to determine medical necessity.

### Residential and Hospital Treatment:

If the evaluator determines that residential treatment would help achieve the best results for you, they will contact your insurer to obtain approval to move forward with treatment and help you find and get to a facility that can provide the rehabilitation, detoxification/withdrawal management, or hospital based treatment that is appropriate.

### Community Based and Outpatient Treatment:

Many people can and do recover from their addiction with the support of an outpatient treatment program. For outpatient treatment, contacting your insurer is the best way to find a convenient option.

There are three levels of outpatient treatment:

- traditional outpatient
- intensive outpatient
- partial hospitalization programs.

These programs combine counseling with medication to help individuals reduce symptoms and triggers of addiction, while strengthening a person's ability to cope with cravings. The main difference between levels is the intensity and frequency of treatment visits. If you are currently enrolled in a community treatment program, they can also assess you for additional needs, such as residential treatment. *See the attached list of community treatment programs.*



If you are uninsured, covered by Medicaid/CBH, or not sure of your insurance coverage, contact CBH Member Services at 1-888-545-2600 24/7, 365 days/year to gain assistance with accessing publicly funded SUD treatment and services.

In the event of a medical emergency, please call 911 and go to the nearest emergency room.

## WHERE TO GO FOR AN ASSESSMENT

**NET Access Point** 844-533-8200 or 215-408-4987

499 North 5<sup>th</sup> Street, Suite B, Philadelphia, PA 19123

[www.netcenters.org](http://www.netcenters.org)

Open 24 hours/day and 7 days/week. Offering Buprenorphine & Vivitrol Induction

### Crisis Response Centers

**Friends Hospital** 4641 Roosevelt Blvd. (215) 831-2600

**Mercy Hospital** 501 S. 54<sup>th</sup> St. (215) 748-9525

**Einstein Medical Center** 5501 Old York Rd. (215) 951-8300

**Pennsylvania Hospital (Hall Mercer)** 800 Spruce St. (215) 829-5433

**Temple/Episcopal Hospital** 100 E. Lehigh Ave. (215) 707-2577

**Philadelphia Children's Crisis Response Center**

3300 Henry Ave. Falls Two Building, 3<sup>rd</sup> Floor (215) 878-2600

### Pathways to Recovery (PHMC) Partial Hospitalization

2301 East Allegheny Avenue, Philadelphia, PA 19134

215-731-2404 - English/Spanish. Buprenorphine & Vivitrol Induction

### Nearest Substance Use Disorder Treatment Provider

*See attached list of community treatment programs*



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## IN-NETWORK ADULT COMMUNITY MEDICATION-ASSISTED TREATMENT (MAT) PROGRAMS

Provider & Contact Info	MAT	Additional Information
<b>ADDICTION MEDICINE AND HEALTH ADVOCATES (AMHA)</b> 928 MARKET ST, 19107 (215) 923-4204	MMT induction	IOP/OP Spanish; Child care on site
<b>ASOCIACION PUERTORRIQUENOS EN MARCHA (APM)</b> 4301 RISING SUN AVE, PHILA, 19140 (267) 296-7200	Buprenorphine induction	IOP/OP; MH Tx on-site Spanish
<b>BELMONT BEHAVIORAL HOSPITAL</b> 4200 MONUMENT ROAD, 19131 (215) 581-3744	Buprenorphine maintenance Vivitrol	IOP/OP; MH Tx on-site Spanish
<b>CHANCES- PHILA HEALTH MGMT CORP (PHMC)</b> 1200 CALLOWHILL ST, SUITE 102, 19123 (215) 825-8220	Buprenorphine induction Vivitrol	IOP/OP Females only, Child care on site
<b>COMHAR</b> 2055 E. ALLEGHENY AVE, 19134 (215) 427-5800	Buprenorphine induction	OP; MH Tx on-site Spanish
<b>THE CONSORTIUM</b> 451 S. UNIVERSITY AVE, 19104 (215) 596-8000	MMT induction Vivitrol	IOP/OP; MH Tx on-site Spanish; Child care on site
<b>DREXEL MEDICINE CARING TOGETHER CLINIC</b> 4700 WISSAHICKON AVE, 19144 (215) 967-2130	Buprenorphine/Vivitrol maintenance	OP Females only, Child care on site
<b>GAUDENZIA OUTREACH I</b> 1306 SPRING GARDEN ST, 19123 215) 238-2150	Vivitrol	IOP/OP; MH Tx on-site Spanish
<b>GAUDENZIA-DRC</b> 3200 HENRY AVE, 19129 215) 991-9700	Vivitrol	IOP/OP
<b>GPASS</b> 4943 N. 5TH ST, (215) 456-1662	Vivitrol	IOP/OP; Spanish, Korean, Vietnamese Chinese, Cambodian
<b>INTERIM HOUSE, INC. - PHMC</b> 333 W. UPSAL ST, 19139 (215) 849-4606	Buprenorphine induction Vivitrol	IOP/OP; MH Tx on-site Spanish
<b>JEVS HUMAN SERVICES - ACT I</b> 5820 OLD YORK ROAD, 19141	MMT induction	IOP/OP
<b>JEVS HUMAN SERVICES - ACT II</b> 1745 N. 4TH ST, 19122 (215) 236-0100	MMT induction	IOP/OP Spanish
<b>JOHN F. KENNEDY BEHAVIORAL HEALTH CENTER (JFK)</b> 907 N. BROAD ST, 19123 (215) 567-2469	MMT induction	OP; MH Tx on-site
<b>KENSINGTON HOSPITAL</b> 136 DIAMOND ST, 19122 (215) 426-8100	MMT induction	OP
<b>MERAKEY BEHAVIORAL HEALTH</b> 5000 PARKSIDE AVE, 19131 (215) 879-6116 ext. 281	Buprenorphine induction MMT induction & Vivitrol	IOP/OP; MH Tx on-site; Walk-in: M-F 7a-5:30p; Sa 8a-1:30p; Su 8-11:30a
<b>MERAKEY BEHAVIORAL HEALTH</b> 5429 GERMANTOWN AVE, 19144 (215) 754-0240	Buprenorphine induction MMT induction & Vivitrol	IOP/OP; MH Tx on-site; Walk-in Hours: 7a-5:30p
<b>MERAKEY BEHAVIORAL HEALTH</b> 4806 FRANKFORD AVE, 2ND FL, 19124 (215) 533-6204	Buprenorphine induction Vivitrol	IOP/OP; MH Tx on-site; Walk-in Hours: M-F 8a-5p
<b>MERAKEY BEHAVIORAL HEALTH</b> 11082 KNIGHTS ROAD, 19154 (215) 632-9040	Buprenorphine induction Vivitrol	IOP/OP; Walk-in: M-F 8a-5p
<b>NORTH PHILA HEALTH SYSTEM - GOLDMAN CLINIC</b> 801 W. GIRARD AVE, 19122 (215) 787-2000	MMT induction Vivitrol	IOP/OP Spanish
<b>NORTHEAST COMMUNITY CNTR FOR BEHAVIORAL HEALTH</b> 4641 ROOSEVELT BLVD, 19124 (215) 831-2830	Vivitrol	OP; MH Tx on-site
<b>NORTHEAST TREATMENT CENTERS (NET)</b> 499 N. 5TH ST, 19123 (215) 451-7100	Buprenorphine induction Vivitrol	IOP/OP; MH Tx on-site

## IN-NETWORK ADULT COMMUNITY MEDICATION-ASSISTED TREATMENT (MAT) PROGRAMS

Provider & Contact Info	MAT	Additional Information
<b>NORTHEAST TREATMENT CENTERS (NET)</b> 2205 BRIDGE ST, 19137 (215) 743-6150	Buprenorphine induction MMT induction & Vivitrol	IOP/OP; MH Tx on-site Walk-in Hours: M-W 7a-5p, Th 7-11a; F 7a-12p
<b>NORTHEAST TREATMENT CENTERS (NET)</b> 7520 STATE ROAD, 19136 (267) 348-3550	Buprenorphine induction MMT induction & Vivitrol	IOP/OP; MH Tx on-site; Child care on site Walk-in Hours: Mon 9:30a-5:30p, Tu 7a-12p, W 7a-1p, Th 9:30a-5:30p, F 9:30a-5:30p
<b>PATHWAYS TO HOUSING*</b> 5201 OLD YORK ROAD, SUITE 108, 19141 (215) 390-6187	Buprenorphine induction Vivitrol	Spanish Housing Assistance
<b>PATHWAYS TO RECOVERY (PHMC)</b> 2301 EAST ALLEGHENY AVE, 19134 (215) 731-2402	Vivitrol & Buprenorphine MMT clinic coordination	Partial Hospital Program; MH Tx on-site Spanish
<b>PENN MEDICINE PRESBYTERIAN MEDICAL CENTER*</b> 3910 POWELTON AVE, 5TH FL, 19104 (215) 662-8742	Buprenorphine induction	IOP/OP Spanish
<b>PENN MEDICINE MOTHERS MATTER PROGRAM*</b> 3400 SPRUCE ST, 1 WEST GATES, 19104 (215) 573-8882	Buprenorphine induction Vivitrol	Pregnant Women
<b>PHMC CARE CLINIC MAT PROGRAM*</b> 1200 CALLOWHILL ST, 1st Floor, 19123 267-398-0247	Buprenorphine induction Vivitrol	Health Care Center Spanish; PCP
<b>PREVENTION POINT*</b> 2913-2915 KENSINGTON AVE, 19134	Buprenorphine induction Vivitrol	Harm Reduction Svcs Spanish
<b>PROJECT HOME*</b> 1515 FAIRMOUNT AVE, 19104 (215) 320-6187 x5756	Buprenorphine induction Vivitrol	Housing Assistance
<b>SOAR CORP</b> 9150 MARSHALL ST, SUITE 2, 19114 (215) 464-4450	MMT induction	OP
<b>THOMAS JEFFERSON UNIVERSITY FAMILY CENTER*</b> 1233 LOCUST ST, SUITE 201, 19107 (215) 955-8577	MMT induction	*MATER; IOP/OP; MH Tx on-site Females only, pregnancy, child care on site;
<b>THOMAS JEFFERSON UNIVERSITY (NARP)*</b> 21 <sup>ST</sup> & WASHINGTON AVE, 19147 (215) 735-5979	MMT induction	IOP/OP; MH Tx on-site Spanish
<b>TEMPLE TWO PROGRAM*</b> 3401 N BROAD ST, 19140 (215) 707-3008	Buprenorphine induction	Partners with the Wedge MC OB- GYN Svcs
<b>WEDGE MEDICAL CENTER*</b> 3609 N. BROAD ST, 19140 (215) 276-3922	Buprenorphine induction Vivitrol	Partners with Temple TWO; IOP/OP; MH Tx on-site Spanish; Walk-in Hours: M & W 2-3:30p
<b>WEDGE MEDICAL CENTER*</b> 2009 S. BROAD ST, 19148 (215) 276-3922	Buprenorphine induction Vivitrol	Partners with Temple TWO: Walk-in Hours: M 2-3:30p IOP/OP; MH Tx on-site
<b>WEDGE MEDICAL CENTER*</b> 4243 FRANKFORD AVE, 19124 (215) 276-3922	Buprenorphine induction Vivitrol	Partners with Temple TWO; IOP/OP MH Tx on-site; Walk-in Hours: Tu 2-3:30p

Call 1-888-545-2600 to speak to a service representative and access treatment.

Offering same-day inductions during walk-in hours

\*Center of Excellence  
Intensive Outpatient Program (IOP)  
Methadone Maintenance Treatment (MMT)  
Outpatient Program (OP)

David T. Jones  
Commissioner  
[www.dbhids.org/MAT](http://www.dbhids.org/MAT)

City of Philadelphia  
**DBHIDS**  
DEPARTMENT of BEHAVIORAL HEALTH  
and INTELLECTUAL disABILITY SERVICES