

Rapid Re-Housing: Policy and Procedures

MISSION

The mission of the Office of Homeless Services is to make homelessness rare, brief, and nonrecurring in Philadelphia. Rapid Re-housing helps people who are currently homeless find and secure housing, connect with services and supports to stabilize their living situation, and increase their income to prevent a return to homelessness.

Rapid Re-Housing Goals

Reduce the length of time program participants spend homeless

Households receiving rapid re-housing assistance move into permanent housing in an average of 45 business days or less.

Permanent housing success rates

At least 80% of households exiting the rapid re-housing program exit to permanent housing.

Reduce return to homelessness

At least 85% of households exiting the rapid re-housing program to permanent housing do not become homeless again within a year.

Program Guidelines

- Up to 12 months of subsidized rental assistance.
- Required contribution of 30% of monthly income towards your rent.
- Maximum amount of rental assistance a household can receive over a 24 month period of time is \$33,600 (or \$1,400 per month).

Required Documentation

- Birth certificates or other form of identification (copies of documents are acceptable).
- Proof of income for all household members (income documentation must be dated within last 30 days).

Step-by-Step Guide to Rapid Re-Housing Services

1. Work with your case manager in shelter, Safe Haven, or Journey of Hope to see if this is a good program for you.

If you are not in shelter but you are homeless and interested in rapid re-housing, visit Appletree Family Center, 1430 Cherry St.

2. Provide relevant information and documentation. You must wear a mask and pass a COVID screening to enter the building. We require at least 6 feet of social distancing and limit the amount of people in the building at any time. Those who do not follow these protocols will be asked to leave.
3. Work with a housing stabilization specialist to develop a sustainable budget. If housing costs exceed 30% of a household's monthly income, the household may need to locate a more affordable housing property or find ways to increase their household income.
4. OHS helps with housing search. Contingent upon landlord approval, move-in process begins.
5. Property inspection completed prior to rental subsidy payment.
6. Monthly appointments with an OHS case manager or housing stabilization specialist.
7. Income recertification every 90 days, if applicable.